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NEWS RELEASE
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P&S Surgical Hospital Wins
Top National Patient Care Award
For 2nd Consecutive Year

For the second consecutive year, P&S Surgical Hospital has been honored in Washington, D.C. with the nationally recognized Summit Award for 2010, one of only 36 hospitals in the United States to receive the award.

The award goes to facilities that sustain the highest level of patient satisfaction – in the 95th percentile or above – for three or more consecutive years. It is presented by Press Ganey & Associates, a company that partners with more than 10,000 health care facilities nationwide to measure and improve the quality of care. That process allows facilities to benchmark their results against peer organizations.

The Summit Award is the health care satisfaction industry's most sought-after symbol of achievement bestowed annually. "We're absolutely thrilled to receive this prestigious award again. We work extremely hard at providing first-class patient care," Linda Holyfield, president, said. "To win this for a second consecutive year reflects directly on the level of care and consistency of care that our skilled and conscientious staff has been able to provide."

Last year, P&S Surgical Hospital was also recognized by *Consumer Reports on Health* and rated Number 2 in quality of care among hospitals in Louisiana, two points shy of being the best in the state.

With its 4:1 registered nurse-to-patient ratio, P&S Surgical Hospital currently maintains an in-patient satisfaction of 99%.

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